



## Get Active!

At the YMCA, we believe that regular participation in Y member programs and activities can lead to a happier, more productive life by providing you with a balanced approach to personal growth, health and wellness.

## A Place Where Everyone Belongs

If you'd like to become more active, fit and able to enjoy life to the fullest but are unable to pay the full membership fee, please talk to us about Financial Assistance. We are committed to making our services available to everyone in our community and will do our best to accommodate you, regardless of your ability to pay.

To find out if you qualify for Financial Assistance, please gather your required financial information and bring it to the Member Services Desk to be reviewed.

YMCA Financial Assistance is available to those individuals and families who are **unable, not unwilling**, to pay the full fee.

Financial assistance is not a permanent way to receive a YMCA membership. Assisted memberships are set up on a 6 or 12 month term, depending on your situation. Your membership rate may be increased according to your financial abilities each time you renew, until you are capable of paying the full membership fee.

### YMCA of Brandon

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## OUR VALUES

respect, responsibility, honesty,  
caring, equality & inclusiveness

YMCA  
Assisted Membership

# Frequently Asked Questions

## **Am I eligible for a YMCA assisted membership?**

The YMCA of Brandon believes that no barrier should stand in the way of anyone's chance to experience YMCA programs.

Assistance is available to those who are unable, not unwilling, to pay the full fee.

## **Is it possible to join the YMCA for free?**

No. Everyone must pay some portion of the membership fee.

## **How does the YMCA determine how much I pay?**

Your fee is based on your needs and financial capabilities. To assist in this process, we ask you to provide proof of your income. Our aim is to arrive at a financial agreement that is acceptable to you and the YMCA. You can be denied if your financial information does not identify an inability to pay your fees.

Our Membership Assistance Program is assessed on family size and income. You can enroll at any time—no appointment necessary (exceptions may apply). Simply bring the following:

- Your budget letter *or* your most recent Income Tax Notice of Assessment (available on the Canada Revenue Agency website (<http://www.cra-arc.gc.ca/myaccount/>) or by calling 1-800-959-8281.
- *Plus* your Canada Child Benefit amount information.

## **Can my support worker attend the YMCA with me?**

Should you require some assistance, we are pleased to allow a support worker to attend the facility with you. The support worker's role is to ensure that you are assisted and safe at all times while attending the facility. They are not permitted to attend classes or use the facility for their own benefit.

## **How do I renew my assisted membership?**

You are responsible for renewing up to one month prior to your expiry date by contacting the Member Services Desk to have your financial information reviewed again. Your membership will only be renewed once you've provided us with the required documentation and it has been determined that you qualify.

## **Where does the money come from to support the YMCA Financial Assistance program?**

The program is funded by donors to our Strong Kids Campaign and the YMCA of Brandon.

*Building healthy communities*